Frequently Asked Questions

USB Charger Devices

- **What is the Leviton USB Charger/Tamper-Resistant Outlet?**
  The Leviton USB Charger/Tamper-Resistant Outlet is a combination device that consists of two USB Ports with 2.1 Amps of charging power and one 15 Amp or 20 Amp Tamper-Resistant Outlet. This device is designed for maximum charging efficiency and has the ability to charge up to two USB powered electronic devices at once, leaving the outlet free for additional power needs.

- **What is the Leviton 4-Port USB Charger?**
  The Leviton 4-Port USB Charger contains 4 USB Ports designed to charge electronic devices such as tablets, phones, e-readers, etc. The 4-Port USB Charger does not have an outlet; it is a USB charging device offering 4.2 Amps of power with the ability to charge up to 4 electronic devices at once.

- **What is the maximum power capacity of the USB Ports?**
  The 15 Amp and 20 Amp USB Charger/Tamper-Resistant Outlets have 2 USB Ports with a combined power capacity of 2.1 Amps or 2100mA. The 4-Port USB Charger has 4 USB Ports and a combined power capacity of 4.2 Amps or 4200mA.

- **What are the ratings for the USB outlet?**
  The T5630 Tamper-Resistant Outlet is rated at 15A-125V and is NEC® Code compliant.
  The T5830 Tamper-Resistant Outlet is rated at 20A-125V and is NEC® Code compliant.

- **Do Leviton USB Charger Devices fit in a standard wallbox?**
  Yes, all of the Leviton USB Charger Devices are designed to fit in a standard single and/or multiple gang wallbox and use a standard size wallplate.

- **Do the USB Charger/Tamper-Resistant Outlet devices wire differently?**
  No. The USB Charger/Tamper-Resistant Outlet can replace an existing outlet, and installs the same way as a standard outlet.

- **Can I install two Leviton USB Charger devices side by side?**
  Yes, they can be installed side by side or any with other standard wiring device.

- **Why are the USB ports vertical?**
  The Leviton USB Chargers USB ports were designed vertically to allow additional space for users to insert and remove the charging cords. This reduces stress on the USB cables while charging and creates an aesthetically pleasing design.

- **What devices will the Leviton USB Charger Devices charge?**
  The Leviton USB Chargers will charge the latest tablets, smart phones, standard mobile phones, handheld gaming devices, e-readers, digital cameras, GPS, and many more USB powered devices including but not limited to:
  - iPad®
  - iPhone®
  - iPod®
  - Samsung Devices
  - Google Nexus 7
  - Tablets
  - Smart & Mobile Phones
  - Blackberry®, Android Phones
  - Windows® Phone by HTC
  - Nintendo 3DS™
  - PlayStation® Vita
  - Bluetooth™ Headsets
  - Digital Cameras
  - Kindle™, Nook e-readers
  - GPS
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- **How do I know if the Leviton USB Charger Devices are charging my electronic device?**
  When an electronic device is plugged into the Leviton USB Charger, the device will indicate that it is charging. Leviton USB Charger Devices have a smart chip that recognizes the requirements of the electronic device connected, determines the optimal level of charge and indicates that it is charging. Comparable products on the market do not have this capability.

- **My electronic device is not indicating a charge, why?**
  If your device is not indicating a charge, it may have high charging requirements. If using the 15A or 20A USB Charger/Tamper-Resistant Outlet, switch the device to the high power port on the right to maximize its charging ability. Devices with a high current charging requirement, such as tablets, may still charge in the standard power port (left port), but will not charge at its maximum current and may not indicate a charge. Be sure to connect higher current devices to the high power port. If using the 4-Port USB Charger, all devices regardless of their power requirements should indicate charge.

- **How long will it take my electronic device(s) to charge?**
  Due to different battery types and charging requirements, the charging time may vary from device to device. The Leviton USB Charger Device is designed with a smart chip that recognizes your electronic device’s charging requirements and maximizes the current delivered throughout the charging process.

- **Can I charge multiple tablets at once?**
  Yes. When using the 15 Amp or 20 Amp USB Charger/Tamper-Resistant Outlet you can charge one tablet using the high power USB port (right side) and charge the second tablet using the Tamper-Resistant Outlet. For the safety of the devices, the charger will shut down if two high power devices are plugged into the USB ports at the same time, so charging of two tablets at once via USB is not intended or recommended.

  If using the 4-Port USB Charger, you can charge multiple tablets at once regardless of the port.

- **Will the Leviton USB Chargers work as a data transfer port?**
  No. These devices are for charging only; therefore there are no data transport capabilities.

- **Can the Leviton USB Charger/Tamper-Resistant Outlet be used downstream from a GFCI?**
  Yes, the devices can be used in locations downstream from GFCIs to ensure it is protected.

- **Are the Leviton USB Chargers compatible with the Leviton Mobile Charging Station?**
  Yes, combining the Leviton Mobile Charging Station and Leviton USB Chargers is the perfect solution for users who want to protect their phone, keep their countertop clear or use in a location where there is nowhere convenient to place their device while it charges. To order the Leviton Mobile Charging Station, please visit store.leviton.com and reference Cat No. 47112.

- **Will the Leviton USB Chargers charge older devices?**
  Yes, the Leviton USB Chargers have been designed to charge older devices and have the ability to adapt to changing requirements of newer technologies released on the market.
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- **What standards and regulations does the Leviton USB Charger/Tamper-Resistant Outlet meet?**
  The Leviton USB Charger/Tamper-Resistant Outlets are Underwriters Laboratories (UL) listed 498 and 1310 and meet all National Electrical Code® requirements for Tamper-Resistant outlets. The 4-Port USB Charger is cCSAus.

- **Are the Leviton USB Chargers backed by a warranty?**
  Yes, the Leviton USB Charger Devices are backed by a 5 year limited warranty.

- **Where can I purchase the Leviton USB Charger Devices?**
  The Leviton USB Charger/Tamper-Resistant Outlet and 4-Port USB Charger are available at Leviton distribution and retail partners and online at leviton.com.

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